ESII

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ESII PROJECT PROCESS

— Customized support —

DEFINITION	INTEGRATION	BETA SITES

> Initial stage
• Set up the project
• Prepare the overall deployment schedule
• List the process to define and implement

> Definition of deliverables associated with the project
• Concept Note
• Planning
• Functional and Technical documents
• Architecture materials
• Operating materials
• Trainings materials

> Associated management
• Kick-off Meeting
• Workshops
• Monitoring Committee (if necessary)
• Steering Committee

> Middle stage
• Investigate, develop and test the upgrades, specific functionalities or integration required to adapt to your needs and your environment
• Develop processes to implement (preparation, training, deployment and support)
• Narrow the contents of the first deliverables

> Associated management
• Monitoring mechanisms defined in the first step
• Specific and technical work meetings
• Involvement of technical experts

> Testing stage and real validations
• Validation of matching between the functional need and the solution implemented
• Developments and specific functionalities implemented, qualified and tested
• Technical solution implemented on the central site and each local sites,
• Process of preparation and deployments finalized
• Deployment Planning set up

> Associated management
• Monitoring mechanisms previously defined
• Workshops for feed-back analysis following beta- sites set up

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M1

Milestone M1
Validation of deliverables (and specifications in particular)

M2

Milestone M2
Validation of integration's deliverables

M3

Milestone M3
GO / NO GO for the industrial deployment

DEPLOYMENT

> Mass deployment phase of the technical solution and processes developed in the previous phases

> Variable duration depending of the nature of the project

> Reference cycle :

Contrôle

Correction

Analyse

> Associated management
• Monitoring mechanisms
• Workshops for analysis of feedback and improvements

CLOSING

> Organization of a comprehensive review of the project after deployment

> Final update of the different deliverables and follow-up documents
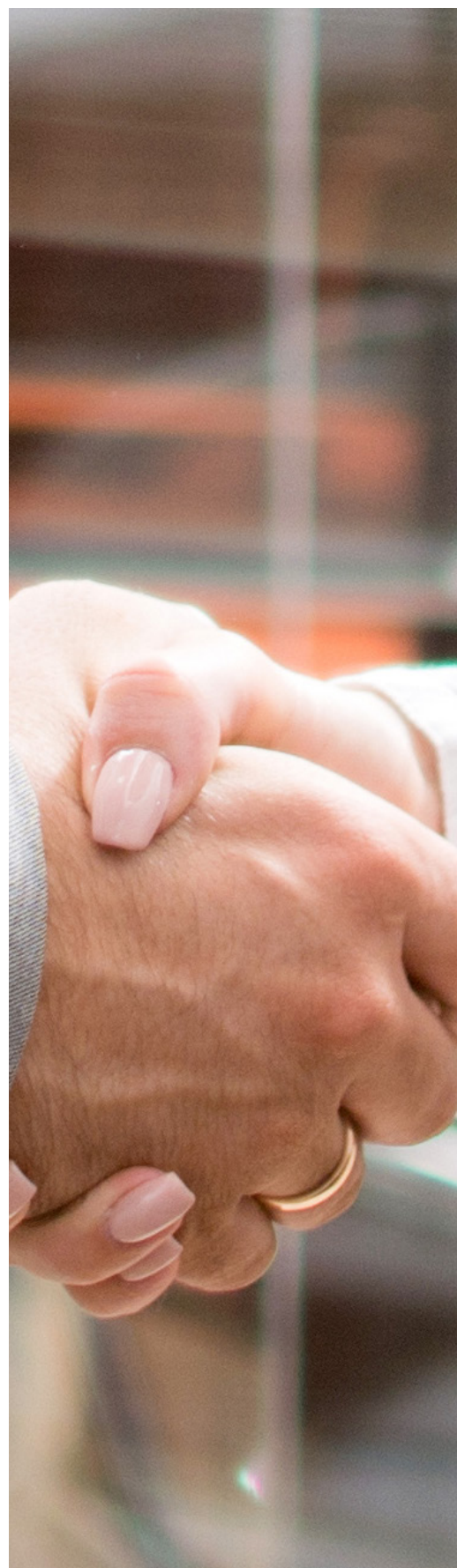
> Project transfer to ESII technical support

M4

Milestone M4
End of generalized deployment

*Milestone : End of a step requiring a validation process to move to the next step
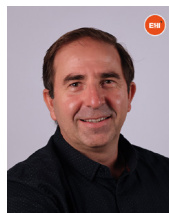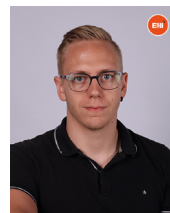
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fnac

« What I really appreciated in our relationship was ESII's ability to adapt to our constraints, the responsiveness of your teams in proposing relevant solutions, and their in-depth knowledge of visitor reception issues. »

Frédéric BISCARRAT,
Project Manager, FNAC

ICM Institut régional du Cancer
Montpellier | Val d'Aurelle

« We are very satisfied to work with ESII that works with us on this project and supports us on a daily basis every time we encounter a problem. »

Evelyn ALIDOR-FLAVIER,
Cédric GUILLAUMON,
Clinique Val d'Aurelle, Montpellier

pôle emploi

« eSirius™ set up and deployment were really successful. I would like to thank your support teams that got the job done. »

Christine EYMARD,
DME Manager, Unedic

ECOLE HOTELIERE LAUSANNE Since 1893

« Our specific needs were taken into account in the stage of needs definition and no surprises appeared at the start of production. »

Patrick DE GIORGI,
Application Technician,
Ecole Hôtelière de Lausanne

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